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- How will it benefit me/my staff?
- Who is behind TAP?
- Where is TAP now?
- How do I join?



## What is TAP?

### WHAT IS TAP?

TAP (Thank and Praise) is a platform on WhatsApp to thank and reward unsung heroes working in education and healthcare



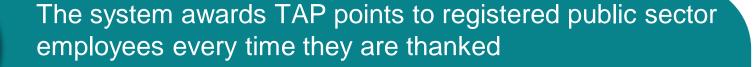


## What is TAP?



Thank and Praise Ltd (TAP) is a platform designed to allow the unsung heroes working in the public sector to be thanked by those they serve

It is initially aimed the public education and healthcare sectors



TAP points can be redeemed with participating retailers for coupons or vouchers to spend in store



## How does it work?

Easy! Just send us a WhatsApp

The message needs to tell us who you want to thank and what you want to say. Leave the rest for us!

TAP points are allocated when you give and receive thanks and can be redeemed with participating retailers

Example of Whatsapp screen:





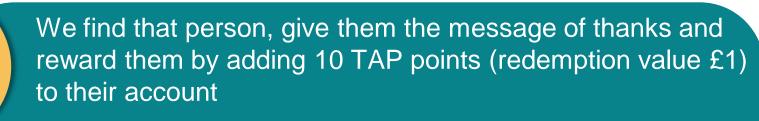


## How does it work?



TAP is the worlds first social thanking platform to run exclusively via WhatsApp. Users simply send a WhatsApp to TAP with their name to register

To thank someone you just WhatsApp TAP the name of the person you want to thank and what you want to say



The system has end to end encryption, complies with all GDPR and will sit in a 100% secure non-public environment



# How will it benefit me/my staff?



Has a positive impact on mental health



Scientific evidence that giving thanks improves health and happiness



Meets the basic human need for appreciation



TAP raises money for mental health charities



Better service delivery



Builds a culture of respect



Redeemable rewards for people who make a difference



Positive use of social media



## Research

In May 2019 TAP carried out a consumer survey on over 150 people which yielded some real insight



86% of respondents loved the concept that unsung heroes working in the public sector could be thanked and receive points

70% of respondents admitted that they did not get a chance to give thanks to public sector employees that deserved it





In the moment

'Thanking timeline'

**Planned** 

Face to face, verbal and in person

This 'gap' is filled by TAP

Thank you cards, flowers and chocs



## Direct quotes from our respondents



I'd like to voice my thanks to them, however sometimes I don't get the chance to as they move on to someone else

I would use it. Most of the time you don't have the time to go back with gifts and then you forget. Having this would really make it easy



The concept is an excellent idea. Remuneration in these professions is often not comparable to the private sector so thanking them is a great way to say how much their contribution is needed



They (the unsung heroes) work tirelessly with no thanks and go unnoticed. A job that not many of us could do and they look after the general public



## Who is behind TAP?



#### Sandie Curtis

CEO

Sandie left school at 16 and pursued a career in sales but her entrepreneurial skills were soon evident. She owns and manages hotels in South Africa and the UK together with Philip and is the passionate driving force behind TAP





#### Phillip Curtis

CFO

Philip started his career as a children's entertainer and magician in South Africa but quickly moved on to manage and own hotels in South Africa and the UK. He has created and managed leadership training schemes within his hotels and truly understands the value of giving thanks to employees





#### Matt Findel-Hawkins

Director

Matt enjoyed a successful two decade career in international advertising sales before changing direction four years ago after a health scare. He is now a part time lecturer, and invests and advises in a small number of successful tech startups including Bink and Stylepoints





Marketing Director

Patrick brings nearly 2 decades of experience from international marketing, advertising and consultancy. Through his consultancy (MMS) he has advised numerous publishers, agencies and startups and handles marketing strategy at TAP



#### Mylena Quiaper

Office Assistant

Born in São Paulo, Mylena studied Computer Information System at Unasp University in Brazil. Looking to further her career she moved to United Kingdom to learn English and study at City University of London. At TAP she is designing and building the website along with assisting as office assistant.









# TAP is launching in October 19 in Ascot and Windsor



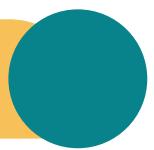
The TAP team introduces the platform into schools, doctors surgeries and hospitals to participate at zero cost

Those schools and hospitals market TAP to parents and patients using our marketing strategy and support



Parents and patients are encouraged by TAP to thank those teachers, doctors, nurses and staff who have done a great job

TAP points are awarded to everyone who is thanked and a smaller number of points to those 'Tappers' that are giving thanks

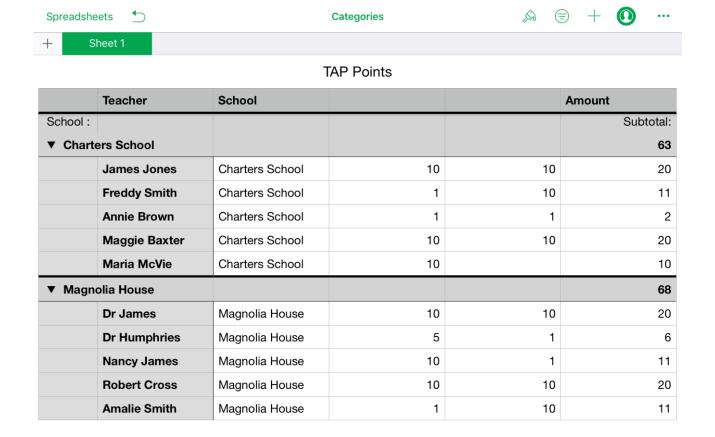




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## TAP Platform

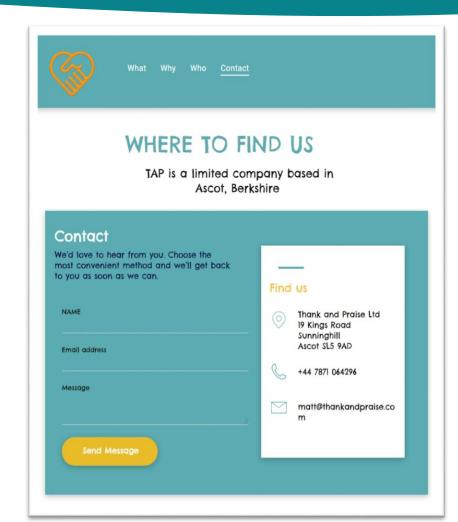
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Our proprietary system securely records employees and 'Tappers' names and allocates their TAP points and redemption activity. This data is not held on the WhatsApp platform

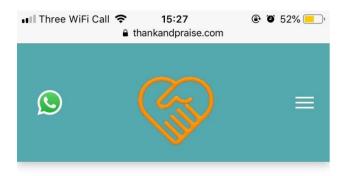


## How do I join?



Register your interest by:

- Click on the Whatsapp icon on our website on your mobile phone
- Send the word 'INTERESTED' to our TAP Whatsapp Business page 07871 064296
- Contact us on our web page



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# Any Questions?

www.thankandpraise.com